

Bernalillo | Sandoval



SCAN Balance
(HMO C-SNP)



Medicare Advantage Plan
2025 BENEFIT HIGHLIGHTS

Plan Details	SCAN Balance
Monthly Plan Premium	\$0
Annual Plan Deductible	\$0
Maximum Out-of-Pocket	SCAN Balance
Annual Maximum Out-of-Pocket (MOOP)	\$2,800
Comprehensive Care	SCAN Balance
Primary Care Office Visits	\$0
Specialist Office Visits	\$0-\$20
Diabetic Self-Management Training	\$0
Diabetic Supplies (lancets, test strips, monitor)	\$0
Continuous Glucose Monitors (available through DME or at your Pharmacy)	\$0 at the pharmacy or DME provider
Durable Medical Equipment	20%
Annual Physical Exam	\$0
Preventive Services (Medicare-covered screenings)	\$0
Lab Services and X-rays	\$0
Diagnostic Tests and Procedures	\$0
Outpatient Rehabilitation (e.g. PT, OT, ST)	\$20
Diagnostic Radiology (e.g. MRI, CT, ultrasound)	\$0-\$175
Outpatient Mental Health (Individual/Group)	\$0
Hospital and Emergency Care	SCAN Balance
Inpatient Hospital Care	\$150 per day (1-5) \$0 per day (6-90+)
Skilled Nursing Facility	\$0 per day (1-20) \$75 per day (21-100)
Outpatient Surgery	\$0-\$175
Emergency Care	\$90 (worldwide) \$0 (if admitted immediately)
Urgent Care Services	\$10 (worldwide)
Ambulance Services	\$250

Prescription Drug Coverage		SCAN Balance	
Part D Deductible		\$0	
Initial Coverage Stage - SCAN Contracted Retail Pharmacies (1-month/30-day supply)			
Pharmacy Network		PREFERRED	STANDARD
Tier 1: Preferred Generic		\$0	\$0
Tier 2: Generic		\$0	\$0
Tier 3: Preferred Brand	Insulin	\$0	\$0
	Other Drugs	\$42	\$43
Tier 4: Non-Preferred Drug		50%	50%
Tier 5: Specialty Tier		33%	33%
Part D Out-of-Pocket Maximum		\$2,000	
Catastrophic Coverage Stage		\$0	

\$0 Prescription Drugs

Pay \$0 for Tiers 1 and 2 (up to a 100-day supply) at SCAN network pharmacies.

Dental Services		SCAN Balance	
Dental coverage to support your overall health.		\$2,000 Allowance	
DIAGNOSTIC AND PREVENTIVE DENTAL*			
Oral Exams (2 per year)		\$0	
Dental X-rays (1 per year)		\$0	
Prophylaxis (cleaning - 2 per year)		\$0	
COMPREHENSIVE DENTAL			
Restorative Services (fillings, crowns)		\$0	
Endodontics (root canals)		\$0	
Periodontics (deep cleaning)		\$0	
Prosthodontics (tooth replacement/dentures)		Not covered	

*Services do not count towards allowance maximum

SCAN COVERS THESE VALUABLE EXTRAS

Extras that help you stay healthy and independent

Benefits	SCAN Balance
Vision (routine) Eye exam Coverage for eyewear	\$0 (1 every 12 months) \$250 limit allowance every year
Hearing	\$550-\$850 per aid/year
Transportation* Non-medical**	\$0 (24 one-way trips per year) 12 of the 24 trips
Over-the-Counter (OTC) Can be used at CVS locations, online or over the phone	\$60 allowance per quarter with rollover
Fitness	\$0 (One Pass)
Acupuncture and Chiropractic Services (routine)	\$15 per visit (20 visits/year combined)

Extras that connect you to even more care and support

Benefits	SCAN Balance
Telehealth Urgent Medical	\$0
Telehealth Behavioral Health	\$0
Nurse Advice Line	\$0 (per phone visit)
HealthTECH	\$0 support line
Personal Emergency Response System (PERS)	\$0 (includes installation and monthly fees)
Respite	Up to 40 hours per year (4-hour minimum per visit)
SCAN Returning to Home** In-home Care Visits Home-Delivered Meals	After hospital or skilled nursing facility stay \$0 personal in-home care visits 60 hours per year/4 hour min \$0 home-delivered meals up to 28 days per year
Home-Delivered Meals	Up to 28 days of home-delivered meals are available to members with chronic conditions
Worldwide Care	Urgent or emergency care when outside of the U.S.

*50-mile limit will apply to each one-way trip. **Criteria and limitations apply.

Benefits that help you with everyday needs

Special Supplemental Benefits for the Chronically Ill (SSBCI)	SCAN Balance
Grocery	\$50 per quarter grocery allowance through Instacart (no rollover)
Non-Medical Transportation	12 of the 24 one-way trips per year See Transportation above

Eligibility for this benefit is not based solely on chronic conditions. All applicable eligibility requirements must be met before the benefit is provided. Qualifying chronic condition(s) required to be eligible for the SSBCI benefit include cardiovascular disorders, chronic heart failure, diabetes, cancer, chronic lung disorders. Other chronic conditions may apply. Medical records will be used to establish qualifications for the benefit.

TAKE A LOOK AT THESE PLAN HIGHLIGHTS



Insulin that costs what it should: \$0

That's right, formulary insulins are \$0 and continuous glucose monitors (CGMs) are available by prescription at your local pharmacy. Easy and affordable.



Money for Over-the-Counter (OTC) items and groceries

Use a SCAN debit card on over-the-counter items and, for those who qualify, groceries. Shop at local stores, from CVS to Safeway, Walmart and more!



In-home support when you need it

With Returning to Home, SCAN provides in-home care and meals after a hospital stay. Because extra help can mean all the difference in your recovery.



A dental allowance to spend where and how you want

This dental benefit lets you spend your yearly allowance amount on the procedures that matter most to you, and offers an expanded network of dentists.

Please refer to your Summary of Benefits for more details about all the benefits and services you get with your Medicare Advantage Plan. If you have any questions, just call us. An authorized SCAN representative will be happy to help you.

DARING TO CARE DIFFERENTLY SINCE 1977

The Senior Care Action Network (SCAN) was founded by seniors, for seniors. Their goal was to bring together the services and support they needed to age safely in their own homes. Today SCAN is an award-winning Medicare Advantage plan. We're still non-for-profit. And we're still committed to keeping seniors healthy and independent.



www.scanhealthplan.com

1-888-445-2037

TTY: 711

SCAN Balance (HMO C-SNP) is an HMO plan with a Medicare contract. Enrollment in SCAN Health Plan New Mexico depends on contract renewal. You must continue to pay your Medicare Part B premium.

You won't pay more than \$35 for a one-month supply and no more than \$105 for a three-month supply of each insulin product covered by our plan, no matter what cost-sharing tier it's on. Most adult Part D vaccines are covered by our plan at no cost to you. For more information, please refer to your "Drug List" (Formulary). If you have questions about the Drug List, you can also call Member Services. Prescription copay/coinsurance may vary by plan, county, pharmacy type (e.g., Preferred or Standard, etc.), day supply, Part D benefit phase, or in members who receive "Extra Help." You can fill your prescriptions at any of our network pharmacies, but you may pay less at a Preferred pharmacy. Check your Evidence of Coverage or call Member Services for details (phone numbers for Member Services are printed on the back cover of your Evidence of Coverage).

You can get prescription drugs shipped to your home through our network mail-order delivery program. Express Scripts PharmacySM is our Preferred mail-order pharmacy. While you can fill your prescription medications at any of our network mail-order pharmacies, you may pay less at the Preferred mail-order pharmacy. Typically, you should expect to receive your prescription drugs within 14 days from the time that Express Scripts mail-order pharmacy receives the order. If you do not receive your prescription drug(s) within this time, please contact SCAN Health Plan New Mexico's Member Services. For your mail-order prescriptions, you have the option to sign up for an automatic refill program by contacting Express Scripts Pharmacy at 1-866-553-4125, 24 hours a day, 7 days a week. TTY users call 711. You may opt out of automatic deliveries at any time.