# You Must Provide Patients with Vaccine Information Statements (VISs) – It's Federal Law!

#### What are Vaccine Information Statements (VISs)?

Vaccine Information Statements (VISs) are documents produced by the Centers for Disease Control and Prevention (CDC), in consultation with panels of experts and parents, to properly inform vaccinees (or their parents/legal representatives) about the risks and benefits of each vaccine. VISs are not meant to replace interactions with healthcare providers, who should address any questions or concerns that the vaccinee (or parent/legal representative) may have.

#### Using VISs is legally required!

Federal law (under the National Childhood Vaccine Injury Act, NCIVA) requires a healthcare professional to provide a copy of the current VIS to an adult patient or to a child's parent/legal representative before vaccinating an adult or child with a dose of the following vaccines: diphtheria, tetanus, pertussis, measles, mumps, rubella, polio, hepatitis A, hepatitis B, *Haemophilus influenzae* type b (Hib), influenza, pneumococcal conjugate, meningococcal, rotavirus, human papillomavirus (HPV), or varicella (chickenpox).

#### Where to get VISs

All available VISs can be downloaded from the websites of Immunize.org at www.immunize.org/vaccines/vis/about-vis/ or CDC at www.cdc.gov/vaccines/hcp/vis/index.html. Ready-to-copy versions may also be available from your state or local health department.

**Translations:** You can find VISs in more than 40 languages on the Immunize.org website at www.immunize.org/vaccines/vis-translations/spanish/.

To obtain translations of VIS in languages other than English, go to www.immunize.org/vaccines/vis-translations/spanish/

#### According to CDC, the appropriate VIS must be given:

- Prior to the vaccination (and prior to each dose of a multi-dose series);
- Regardless of the age of the vaccinee;
- Regardless of whether the vaccine is given in a public or private healthcare setting.

### **Top 10 Facts About VISs**



It's federal law! You must provide current\* VISs to all your patients before vaccinating them.

Federal law requires that VISs must be used for patients of **ALL ages** when administering these vaccines:

- DTaP
- MMR and MMRV
- Td and Tdap
- meningococcal (MenACWY, MenB)
- hepatitis A
- pneumococcal conjugate
- hepatitis B
- poliorotavirus
- HibHPV
- varicella (chickenpox)
- influenza (inactivated and live, intranasal)

For the vaccines not covered under NCVIA (i.e., adenovirus, anthrax, COVID-10, dengue, ebola, Japanese encephalitis, pneumococcal polysaccharide, rabies, RSV, smallpox/monkeypox, tick-borne encephaliatis, typhoid, yellow fever, and zoster), providers are not required by federal law to use VISs unless they have been purchased under CDC contract. However, CDC recommends that VISs be used whenever these vaccines are given. When administering a vaccine under conditions of an emergency use authorization (EUA), an EUA fact sheet must be used.

\*Federal law allows up to 6 months for a new VIS to be used.

### FACT 2

#### VISs can be given to patients in a variety of ways.

In most medical settings, VISs are provided to patients (or their parents/legal representatives) in paper form. However, VISs also may be provided using electronic media. Regardless of the format

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As of December 7, 2023, the most recent versions of the VISs are:

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Adenovirus	1/8/20
Anthrax	1/8/20
COVID-19	10/19/23
Cholera	10/30/19
Dengue	12/17/21
DTaP	8/6/21
Ebola	6/30/22
Hepatitis A	10/15/21
Hepatitis B	5/12/23
Hib	8/6/21
HPV	8/6/21
Influenza	8/6/21
Japanese enceph	8/15/19
MenACWY	8/6/21
MenB	8/6/21
MMR	8/6/21

MMRV	8/6/21
Multi-vaccine	7/24/23
PCV	5/12/23
PPSV23	10/30/19
Polio	8/6/21
Rabies	6/2/22
RSV	10/19/23
Rotavirus	10/15/21
Smallpox/monkeypo	x 11/14/22
Td	8/6/21
Tdap	8/6/21
Tick-borne encephalit	is 12/7/23
Typhoid	10/30/19
Varicella	8/6/21
Yellow fever	4/1/20
Zoster	2/4/22





used, the goal is to provide a current VIS just prior to vaccination. (For information on special circumstances involving vaccination of a child when a parent/legal representative is not available at the time of vaccination, see CDC's VIS Frequently Asked Questions at www.cdc.gov/vaccines/hcp/vis/about/vis-faqs.html.)

Prior to vaccination, VIS may be:

- Provided as a paper copy
- Offered on a permanent, laminated office copy
- Downloaded by the vaccinee (parent/legal representative) to a smartphone or other electronic device (VISs have been specially formatted for this purpose)
- Made available to be read before the office visit, e.g., by giving
  the patient or parent a copy to take home during a prior visit, or
  telling them how to download or view a copy from the Internet.
  These patients must still be offered a copy in one of the formats
  described previously to read during the immunization visit, as
  a reminder.

Regardless of the way the patient is given the VIS to read, providers must still offer a copy (which can be an electronic copy) of each appropriate VIS to take home following the vaccination. However, the vaccinee may decline.



# VISs are required in both public and private sector healthcare settings.

Federal law requires the use of VISs in both public and private sector settings, regardless of the source of payment for the vaccine.



# You must provide a current VIS *before* a vaccine is administered to the patient.

A VIS provides information about the disease and the vaccine and must be given to the patient **before** a vaccine is administered. It is also acceptable to hand out the VIS well before administering vaccines (e.g., at a prenatal visit or at birth for vaccines an infant will receive during infancy), as long as you still provide a current VIS right before administering vaccines.



### You must provide a current VIS for *each* dose of vaccine you administer.

The most current VIS must be provided before **each dose** of vaccine is given, including vaccines given as a series of doses. For example, if 5 doses of a single vaccine are required (e.g., DTaP), the patient (parent/legal representative) must have the opportunity to read the information on the VIS before each dose is given.



### You must provide VISs whenever you administer combination vaccines.

If you administer a combination vaccine that does not have a stand-alone VIS (e.g., Kinrix, Quadracel, Pediarix, Pentacel, Twinrix, Vaxelis) you should provide the patient with individual VISs for the component vaccines, or use the Multi-Vaccine VIS.

The Multi-Vaccine VIS may be used in place of the individual VISs for DTaP, Hib, hepatitis B, polio, and pneumococcal when two or more of these vaccines are administered during the same visit. It may be used for infants as well as children through 6 years of age. The Multi-Vaccine VIS should not be used for adolescents or adults.



### VISs should be given in a language / format that the recipient can understand, whenever possible.

For patients who don't read or speak English, the law requires that providers ensure all patients (parent/legal representatives) receive a VIS, regardless of their ability to read English. To obtain VISs in more than 40 languages, visit the Immunize.org website at www.immunize.org/vis. Providers can supplement VISs with visual presentations or oral explanations as needed.



### Federal law does not require signed consent in order for a person to be vaccinated.

Signed consent is not required by federal law for vaccination (although some states may require it).



### To verify that a VIS was given, providers must record in the patient's medical record (or permanent office log or file) the following information:

- The edition date of the VIS (found on the back at the right bottom corner)
- In addition, providers must record:
- The office address and name and title of the person who administers the vaccine
- (i.e., the date of the visit when the vaccine is administered)

• The date the VIS is provided

 The date the vaccine is administered

and lot number

• The vaccine manufacturer



# VISs should not be altered before giving them to patients, but you can add some information.

Providers should not change a VIS or write their own VISs. However, it is permissible to add a practice's name, address, and contact information to an existing VIS.

# Additional resources on VISs and their use are available from the following organizations:

#### Immunize.org

- VIS general information and translations in more than 40 languages: www.immunize.org/vaccines/vis/about-vis/
- Current Dates of Vaccine Information Statements: www.immunize.org/catg.d/p2029.pdf

#### **Centers for Disease Control and Prevention**

- VIS website: www.cdc.gov/vaccines/hcp/vis
- VIS Facts: www.cdc.gov/vaccines/hcp/vis/about/facts-vis.html
- VIS FAQs: www.cdc.gov/vaccines/hcp/vis/about/vis-faqs.html



# Frequently Asked Questions (FAQ) about Immunization Registries (Health Care Providers)

- > What is an immunization registry? What is CAIR?
- Who can use CAIR?
- > What can CAIR do for my practice? Will it increase my staff's busy workload?
- What if our immunization rates are high already, should my practice join the registry?
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- ▶ How will the registry program integrate with our existing computer systems?
- . Are patients' records in CAIR kept secure?
- Some families might not like the idea of a registry. What are their options?
- : Can I access patient records from another part of California?
- ▸ How do we maintain control of our patients' records? Will other practices be able lure away our patients?
- > Where can I learn more about CAIR?

#### What is an immunization registry? What is CAIR?

An immunization registry is a secure web-based database that can store your patients' immunization records. A registry helps medical practices keep their patients vaccinated on time, avoiding under- or overimmunization. All 50 states have immunization registries. Our California Immunization Registry is also known as CAIR. California has 10 regional CAIR affiliates that cover the state. CAIR users pay nothing for software, training and help desk support.

#### Who can use CAIR?

CAIR can only be used by authorized medical office staff, hospitals, and public health departments for the purposes of evaluating shot records, sending reminders, billing, and protecting the public health. Programs such as WIC, child care, schools, foster care, and CalWORKS may also be authorized to view shot histories for the children they serve.

#### What can CAIR do for my practice? Will it increase my staff's busy workload?

CAIR reduces the staff time needed to:

- search for or replace patient immunization records
- provide records ("yellow cards" and "blue cards,") for school, camp, or other activities
- forecast which vaccines are due
- give "just-in-case" immunizations when earlier shot records are missing
- request shot records from other providers
- prepare reminder notices, and
- track vaccine inventory-including separate tracking for VFC vaccine supplies.

Immunization registry software works quickly and efficiently in a variety of clinic settings. The software has a high satisfaction rate. **Testimonials** from medical office staff affirm these advantages. Your regional CAIR representative can help assess your office workflow to maximize CAIR benefits for your practice.

#### What if our immunization rates are high already, should my practice join the registry?

CAIR:

- saves staff time and helps your patients
- consolidates records when children have been immunized by different providers.
- keeps children up-to-date by making rapid, accurate assessments of the increasingly complex vaccine schedule.
- : accurately tracks your practice's coverage rates.
- improves immunization rates, whether high or low.

#### What computer equipment is needed?

Most computers with high-speed Internet access are adequate for registry use. Ask the CAIR Help Desk to help you evaluate your current system technology, identify any gaps.

#### Who will train our staff to use the registry?

**CAIR training** is available online. In some areas of the state, CAIR representatives can schedule free in-person training for your staff. **CAIR** software is very user-friendly, requiring no prior computer skills. Free Help Desk services are available to answer questions during normal business hours. Call 800-578-7889.

#### How do we ensure data accuracy?

CAIR software has built-in quality assurance features. Validation procedures identify inaccurate or missing data entered into the registry. The CAIR Help Desk can help you correct data.

#### How does CAIR integrate with your existing EMR/EHRs?

CAIR is currently able to receive immunization data from EMR/EHRs in HL7 format. Only HL7 data submission qualifies under the EHR Incentive Program. Data exchange file specifications are available on the 5 Steps to Data Exchange page or from the CAIR Data Exchange staff at CAIRDataExchange@cdph.ca.gov. Providers interested in data exchange with CAIR should view the 5 Steps to Data Exchange page to receive general instructions on the data submission process then register at the CDPH Gateway/CAIR IZ Portal

#### Are patients' records in CAIR kept secure?

CAIR complies with HIPAA and state law to protect patient privacy. Providers and CAIR staff must abide by confidentiality agreements in order to share patient records. Each viewing of patient records is tracked to maintain an "audit trail." Moreover, CAIR software has security features to protect confidential data from being seen by unauthorized sources.

#### Some families might not like the idea of a registry. What are their options?

Families have the choice of whether their children's records are shared with other CAIR users. All parents or guardians must be notified before their children's records are entered into CAIR. In practice, few families have chosen to not participate after this notification. Participating families also have the choice whether to receive reminders and to inspect their children's registry records for accuracy.

#### Can I access patient records from another part of California?

Yes. While the CAIR system currently has three distinct regional registries that are not connected (CAIR regions), the CAIR Help Desk can assist providers to obtain patient records outside of their region. In 2019, data sharing among the CAIR registries will begin and participating providers will have access to patient immunization data from anywhere in the state.

#### How do we maintain control of our patients' records? Will other practices be able lure away our patients?

Your patients' immunization records are protected by security measures as well as by agreements signed by all providers participating in CAIR. Providers must use specific identifying information to search for children in the registry and cannot browse through all records.

#### Where can I learn more about CAIR?

Visit cairweb.org or contact the CAIR Help Desk at 800-578-7889 or your Local CAIR Representative.

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### California Immunization Registry

The California Immunization Registry (CAIR2) is a secure, web-based system used by authorized healthcare providers, hospitals, and public health departments to record immunizations and evaluate immunization records. Programs such as WIC, child care, schools, foster care, and CalWORKs may also be authorized to view immunization histories for the children they serve.

### **Report ALL Immunizations**

Since January 2023, California AB 1797 requires healthcare providers to enter immunizations and TB tests they administer, as well as a patient's race and ethnicity, into a California immunization registry (CAIR OR Healthy Futures/RIDE). The requirement includes doses of HPV vaccine and newly recommended immunizations, such as the RSV monoclonal antibody for infants as well as the RSV vaccine for older adults.

### **Use Your Unique Provider IIS ID**

<u>Per CAIR2 policy</u>, all authorized California healthcare providers must submit their immunization and TB test administration data using their own unique IIS ID (CAIR2 Org Code) once they are approved to use CAIR2.

Providers operating in Alpine, Amador, Calaveras, Mariposa, Merced, San Joaquin, Stanislaus, and Tuolumne counties need their own Healthy

<u>Futures/RIDE</u> ID. Providers must never use another IIS ID, not even the IIS ID of the local health department who supplied the vaccines.

Accurate reporting of immunization data plays a crucial role in promoting public health and ensuring the well-being of our community. Maintaining precise and up-to-date records of immunizations allows effective reporting of vaccination coverage, identification of gaps in immunization rates, and a swift response to potential outbreaks. It also improves patient care by helping avoid unnecessary shots and missed vaccination opportunities.

### **Enter Exact Vaccine Lot Numbers Provided by the Manufacturer**

California healthcare providers are required by the <u>National Vaccine Childhood</u> <u>Injury Act</u> and <u>California Health and Safety Code Section</u>

<u>120440(c)(4)</u> to document the date of administration, manufacturer, and lot number for each immunization they administer.

<u>Per CAIR2 policy</u>, CAIR2 users are required to enter the exact lot number issued by the manufacturer when entering vaccine lot numbers into the lot field in

# CAIR2. Please do <u>not</u> add text to the end of the lot number to distinguish between two funding sources (e.g., VFC, Private, SGF, 317).

When entering a new lot in CAIR2, users should instead use the funding source field in CAIR2 to distinguish between two lots of vaccine with the exact same lot number. For example, to distinguish between a lot of VFC-funded vaccine and a lot of Private-funded vaccine, CAIR2 users must set the lot of VFC-funded vaccine with the "VFC" funding source and the lot of Private-funded vaccine with the "Private" funding source.

A new enhancement will soon be made to CAIR2 to more easily distinguish between two vaccine lots with the same lot number, the same funding source, yet different dosage amounts (e.g., one lot is 0.5 mL, and another lot is 0.25 mL) for vaccinating different age groups.

If you have any questions, please contact your Local CAIR Representative.

Please do not reply to this message. This email account is not checked. CAIR2 users should contact <u>CAIRHelpdesk@cdph.ca.gov</u> for questions. Data Exchange sites may contact <u>CAIRDataExchange@cdph.ca.gov</u>.