

SECTION	Approval date:	
Preventive Services	Approved by:	
POLICY AND PROCEDURE	Effective date:	
Health Education	Revision date:	

POLICY:

Health education services and Plan-specific resource information are available to Plan members.

PROCEDURE:

- I. Health education materials will be maintained on site or made available upon request.
 - A. Providers and/or staff will provide health education materials and/or resources to members as appropriate.
 - B. Providers and/or staff providing verbal health education, educational materials, Plan-specific resources and/or referrals to classes will document titles/content in the patient's medical record.
- II. Educational materials maintained on site will be applicable to the practice and the population served.
- III. Educational materials will be available in threshold languages identified for county and/or area of site location.